

Personnel Profiles  
55 RiverCenter Boulevard  
Covington, KY 41011  
Attn: Mr. Paul Nolan

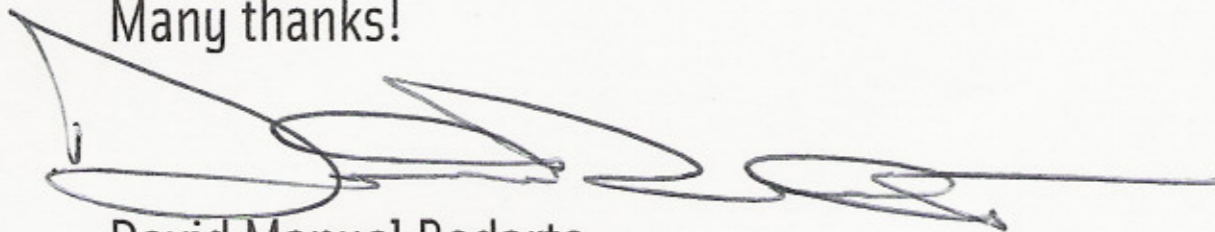
August 8, 2005

Dear Paul,

I want to take a moment to thank you for your consulting service over the last decade.

NuVo's success, while in a hyper growth mode, is dependent on hiring the right people with the skills, aptitude and "fit" to our culture. Your profiling system gives us confidence in both assessing candidates and fine-tuning our research prior to hiring. You and your company have helped us immensely in the development of a high performance team.

Many thanks!



David Manuel Rodarte  
Chief Operating Officer